

Announcement from REGO-FIX: COVID-19 Update Information

Tenniken Switzerland, May 2020

To whom it may concern

The challenges in the current situation of COVID-19 is pushing many companies to their limits and requests exceptional decisions. As a globally active manufacturer with subsidiaries in China, USA, Brazil and Southeast Asia, REGO-FIX has been confronted in an early state with the new virus. The Executive Management of REGO-FIX Switzerland has therefore already taken precautionary actions weeks ago in order to limit and prevent possible negative impacts.

Kindly take note of following strategic implementations:

- **Security of Supply**

Under respect of strict quarantine and hygiene measures, and while complying the health guidelines in our facility, we ensure our usual production capacities. Our customer service, sales administration and technical support remains at your disposal. We will not accept any compromises or limitations which could impact our services towards our customers.

- **Stock Availability**

Our raw material as well as our finished product stock are well-filled. We guarantee a minimum of 95% stock availability on all our standard catalogue items in our main warehouse in Switzerland/EU, USA and P.R. China. Order today, receive tomorrow.

- **Delivery Performance**

Thanks to an elaborated emergency plan and our close contact with our logistical partner, we make sure the great stock availability also reaches your destination. Alternative routings and substitute shipping methods are evaluated regularly and globally. No matter if road, train, sea or airfreight, immediate solutions are ready to be implemented in case of need.

In order to continue to meet our high standards of quality and services towards you, we will undertake all necessary and precautionary actions to meet your expectations. With our long-term thinking and implementation of our core vision, we, REGO-FIX, are ready for unprecedented times ahead.

We would like to use this opportunity to thank you for your ongoing trust and ensure our utmost best to fulfill our service obligations. Do not hesitate to contact us in case of questions.